

Your Details:

Full Name:	Order Ref:
Billing Address:	
	Postcode:
Tel:	Email:

Reason Code (circle code):

A. No Longer Required:		B. Arrived Too Late:		D. Found Cheaper Elsewhere:	
A. No Longer Hequired.	B-1	Late Dispatch	(Plea	se call/email to see if we can price match)	
A-1 Not Suitable/Not As Expected	B-2	Courier Issue			
A-2 Changed Mind			E. <u>Fa</u>	aulty/Damaged/Missing Parts:	
A-3 Ordered Wrong Item/Not Compatible	C. Wro	ong Item Received:	E-1	Faulty Item/Warranty Claim (give details)	
A-4 Wrong Size/Poor Fit (clothing, helmets etc	.C-1	Wrong Item Dispatched (please call/email)		*See notes below for 4iiii/Hope*	
A-5 Poor Quality (give details)	C-2	Ordered Wrong Item	E-2	Arrived Damaged/Missing Parts/Signs Of Wear	
Other/Further details:					

* For 4iiii power meters please contact 4iiii support direct: * * Hope warranty/service items can be returned directly to Hope: * https://4iiii.zendesk.com/hc/en-us/requests/new https://www.hopetech.com/warranty-service/

Returned Items:

Product	QTY	Refund/Exchange?	Exchange item (include product code)	
		Refund/Exchange		

Return/Exchange Delivery Address:		
	Postcode:	
Return Address: (cut and attach to parcel)		

FAO Returns Department

Winstanleys Bikes Unit 8-9 Martland Court Fourmarts Road Wigan WN5 0LU