



Returns Form

Your Details:

Full Name:		Order Ref:
Billing Address:		
		Postcode:
Tel:	Email:	

Reason Code (circle code):

A. No Longer Required:			B. Arrived Too Late:			D. Found Cheaper Elsewhere:		
A-1 Not Suitable/Not As Expected			B-1 Late Dispatch			(Please call/email to see if we can price match)		
A-2 Changed Mind			B-2 Courier Issue			E. Faulty/Damaged/Missing Parts:		
A-3 Ordered Wrong Item/Not Compatible			C. Wrong Item Received:			E-1 Faulty Item/Warranty Claim (give details)		
A-4 Wrong Size/Poor Fit (clothing, helmets etc...)			C-1 Wrong Item Dispatched (please call/email)			*See notes below for 4iiii/Hope*		
A-5 Poor Quality (give details)			C-2 Ordered Wrong Item			E-2 Arrived Damaged/Missing Parts/Signs Of Wear		
Other/Further details:								

* For 4iiii power meters please contact 4iiii support direct: *

<https://4iiii.zendesk.com/hc/en-us/requests/new>

* Hope warranty/service items can be returned directly to Hope: *

<https://www.hopetech.com/warranty-service/>

Returned Items:

Product (include product code)	QTY	Refund/Exchange?	Exchange item (include product code)
		Refund/Exchange	
		Refund/Exchange	
		Refund/Exchange	
		Refund/Exchange	

Return/Exchange Delivery Address:	
	Postcode:

Please allow up to 14 days to process return items

To help us process your request more quickly, please choose the correct department address (call us if you need assistance)

Return Address: (cut and attach to parcel)

Returns Department
Winstanleys Bikes
 Unit 8-9 Martland Court
 Challenge Way
 Wigan
 WN5 0LU

Warranty Department
Winstanleys Bikes
 Unit 8-9 Martland Court
 Challenge Way
 Wigan
 WN5 0LU