



# RETURNS FORM

Thank you for shopping with Winstanleys.

We hope you are happy with your purchase, but if you need to send it back for any reason please complete this form and include it in the parcel.

List the items to be returned, along with a reason code and we will deal with your return as quickly as possible. Refunds for unwanted items will be issued within 14 days of receipt. Warranty claims usually take between 1-3 weeks to resolve, depending on the nature of the fault. We will contact you by email to confirm receipt of a return and inform you of any action taken.

Your details:

Name:	Order ref:
Billing address:	
Postcode:	Tel:
Email:	

Returns details:

Product code	Description	Qty	Reason code

1 = Unwanted  
 2 = Incorrect  
 3 = Warranty

Exchange for:

Product code	Description	Qty

Delivery address:	
	Postcode:

Returns address: cut out and attach to parcel

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**FAO Returns Department**  
**Winstanleys Bikes**  
**Unit 8-9 Martland Court**  
**Fourmarts Road**  
**Wigan**  
**WN5 0LU**